



Need help paying your energy bill?

Join us

Thursday, December 14, 2023

3 p.m. - 6 p.m.

East Haven Senior Center
91 Taylor Ave, East Haven, CT 06512

ABOUT THE EVENT

- Speak one-on-one with a member of our **UI** and **SCG** Customer Care Teams and enroll in any available assistance programs or payment arrangements you may be eligible for.
- Apply in person for CEAP (Connecticut Energy Assistance Program) through Community Action Agency – New Haven.

LEARN ABOUT ASSISTANCE PROGRAMS

- **Winter Protection Program** – Available to all residential customers who qualify. If you are eligible, we will not turn off your electricity between November 1 and May 1.
- **Low-Income Discount Rate (LIDR)** (UI Only) – This rate may be able to help you lower your electric bill. If you qualify, you will receive a 10% (Tier 1) or 50% (Tier 2) discount on your current monthly charges. For example, if your current monthly charges totaled \$100, you would receive a \$10 or \$50 discount on your bill.
- **Matching Payment Program (MPP)** – Available to residential customers, this program is designed to help lower energy bills for those who can demonstrate financial hardship. We will match every dollar paid by you or on your behalf up to a zero balance.
- **Bill Forgiveness Program (BFP)** (UI Only) – Available to residential customers who can demonstrate financial hardship and have a balance of at least \$100 that is 60 days or more overdue. If you qualify, you will be placed on a budget plan for up to 36 months and we will match payments as they are made.
- **Flexible Payment Arrangements** – Available to all residential customers, regardless of financial status. You can pay your past-due balance over a period of up to 18 months. Current payment arrangements may be renegotiated due to a change in financial circumstances per Conn. Agencies Regs. § 16-3-100(b)(3)(A).

Please visit us at: uinet.com/HelpWithBill for more information about these **UI** programs and soconngas.com/HelpWithBill for more information about these **SCG** programs.

ENROLL

To apply for financial hardship and qualifying programs at this event, please bring your electric/gas bills, account number, and any documentation of income/program benefits you currently receive.

Programs – Documents needed are budget sheet/benefits letter

- CEAP – CT Energy Assistance Program (Energy Assistance)
- HUSKY – State Medical Eligible plans are only A, C & D.
- SAGA – Standard Administered General Services
- SECTION 8 – The Housing Choice Voucher Program
- SNAP – Supplemental Nutrition Assistance Program
- SSI – Disability/Supplemental Security Income
- TANF – Temporary Assistance for Needy Families
- WIC – Woman, Infants and Children

Income – Documents needed are budget sheet/benefits letter, pay stubs

- Unemployment
- Employed (weekly - last 4 pay stubs, biweekly - last 2 pay stubs, monthly - last pay stub)
- Self-employed (most recent year 1099 Tax Form)
- Social Security
- Child support, pension, retirement, or other

If you don't have the documents needed to enroll at this event, we will follow up with you to finish your enrollment.

We look forward to working together to find the best program for your needs.

