



Need help paying your energy bill?

Join us
Thursday, October 5, 2023, 3-6 PM
Alliance For Community Empowerment, Inc.
1070 Park Ave, Bridgeport, CT 06604

ABOUT THE EVENT

- Speak one-on-one with a member of our **UI** and **SCG** Customer Care Teams and enroll in any available assistance programs or payment arrangements you may be eligible for.
- Apply in person for CEAP (Connecticut Energy Assistance Program) through Community Action Agency – Alliance.

LEARN ABOUT Assistance Programs

- **Winter Protection Program** - Available to all residential customers who qualify. If you are eligible, we will not turn off your electricity between November 1 and May 1.
- **Low-Income Discount Rate (LIDR)** (UI Only) - This rate may be able to help you lower your electric bill. If you qualify, beginning with your December 2023 bill, you will receive a 10% (Tier 1) or 50% (Tier 2) discount on your current monthly charges. For example, if your current monthly charges totaled \$100, you would receive a \$10 or \$50 discount on your bill.
- **Matching Payment Program (MPP)** – Available to residential customers, this program is designed to help lower energy bills for those who can demonstrate financial hardship. We will match every dollar paid by you or on your behalf up to a zero balance.
- **Bill Forgiveness Program (BFP)** (UI Only) – Available to residential customers who can demonstrate financial hardship and have a balance of at least \$100 that is 60 days or more overdue. If you qualify, you will be placed on a budget plan for up to 36 months and we will match payments as they are made.
- **Flexible Payment Arrangements** – Available to all residential customers, regardless of financial status. You can pay your past-due balance over a period of up to 18 months. Current payment arrangements may be renegotiated due to a change in financial circumstances per Conn. Agencies Regs. § 16-3-100(b)(3)(A).

Please visit us at: uinet.com/HelpWithBill for more information about these **UI** programs and soconngas.com/HelpWithBill for more information about these **SCG** programs.

ENROLL

To apply for financial hardship and qualifying programs at this event, please bring your electric/gas bills, account number, and any documentation that applies to your situation.

Programs – Documents needed are budget sheet/benefits letter

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| • CEAP – CT Energy Assistance Program (Energy Assistance) | • SNAP – Supplemental Nutrition Assistance Program |
| • HUSKY – State Medical Eligible plans are only A, C & D. | • SSI – Disability/Supplemental Security Income |
| • SAGA – Standard Administered General Services | • TANF – Temporary Assistance for Needy Families |
| • SECTION 8 – The Housing Choice Voucher Program | • WIC – Woman, Infants and Children |

Income – Documents needed are budget sheet/benefits letter, pay stubs

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| • Unemployment | • Self-employed (most recent year 1099 Tax Form) |
| • Employed (weekly - last 4 pay stubs, biweekly - last 2 pay stubs, monthly - last pay stub) | • Social Security |
| | • Child support, pension, retirement, or other |

If you don't have the documents needed to enroll at this event, we will follow up with you to finish your enrollment.

We look forward to working together to find the best program for your needs.



ALLIANCE
FOR COMMUNITY EMPOWERMENT



SCG · UI
Part of the Avangrid family