



June 2009

**Service/Billing**  
1-800-659-8299

**Payment Plans**  
1-866-659-4140

**Gas Leaks**  
1-800-513-8898

**Marketing**  
1-800-762-8427

**Web**  
[www.soconngas.com](http://www.soconngas.com)

**Licenses**  
CT #S1-303125  
Mech. 1111

**Call Before You Dig**  
1-800-922-4455

**Issue paid for by**  
Shareholders &  
Ratepayers



**Warm Thy Neighbor**

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.

# SOUTHERN CONNECTICUT GAS COMPANY News & VIEWS



## Take a close look at our BEST service plan

The **SELECT COMFORT SERVICE PLAN** is our “gold standard” service plan. This top-of-the-line coverage provides round-the-clock repair service for your gas heating equipment. The Select Comfort Service Plan also includes an annual gas furnace or boiler tune-up to keep your equipment working at peak operating efficiency and a visual inspection of your gas equipment.

For more information about our Select Comfort Service Plan, including cost and specific parts and labor coverage, call toll-free: **1-800-659-8299**.

Already have a Select Comfort Service Plan? *Call now* to arrange for your annual furnace tune-up and inspection. Tune-ups must be completed between May 1 and September 30.

We also have other service plans available for furnaces and boilers, hot water heaters and natural gas piping systems.

## Account information available online

Need quick information about your account, such as how and where you can pay your gas bill, what type of programs and services does SCG offer and more? Visit our Web site at [www.soconngas.com](http://www.soconngas.com).

Our Web site also provides links to weatherization programs and other industry sources of information about natural gas issues and technologies.



## Seasonal service special reminder



There is still time to take advantage of our two seasonal specials. For a limited time, we're offering a home heater tune-up special for only \$69 and a gas pipe painting special for \$50. Order both at the same time and take an additional \$6 off the total price (CT sales tax applies). These special rates are available only until August 31, 2009. (Certain restrictions may apply.)

With summer set to arrive, don't forget to have your gas grill and/or pool heater checked. To schedule an appointment, call 1-800-659-8299. SCG's service rates apply.

Well-tuned heating systems use energy efficiently, which cuts fuel costs and saves customers money.

## Our employees carry photo IDs

The Southern Connecticut Gas Company reminds its customers that employees carry an identification card with the distinctive SCG logo. If you doubt the validity of someone who comes to your home and claims to be an employee of our company, ask to see their identification card and also ask about the purpose of their visit. Our customer relations department can verify if someone from our company is working in your area. Call **1-800-659-8299**.

## Moving this summer? Let us know, too

The end of the school year is prime moving season and many families change their residence during this time of year. If you are planning to move this summer, be sure to contact our customer relations department so we can close out your existing gas account. If you are moving to another residence with a gas service in our service area, we'll also help set up your new account. Our contact number:

**1-800-659-8299**



Natural gas customers hailed as environmental stewards

The American Gas Association (AGA) salutes the 70 million U.S. natural gas customers who have collectively succeeded at doing what no other energy users have done – holding consumption steady. Despite the fact that the number of residential and commercial natural gas customers has doubled since 1980, natural gas consumption has remained the about the same. As a result, the average American home uses 32% less natural gas now than it did in 1980.

By using natural gas in their homes and businesses, insulating their windows and doors, and using energy-efficient appliances, natural gas customers are using about 1% less energy than they did in 1980 – and this rate of decline has accelerated to about 2% annually since 2000.

“This level of energy reduction is unparalleled in any other energy sector,” said David Parker, president and CEO of AGA. “Natural gas users are making smart choices every day and thus significantly improving their efficiency. And most important, they’re using the cleanest fossil fuel available in the world – natural gas.”