



July 2009

SOUTHERN CONNECTICUT GAS COMPANY

News & VIEWS

Service/Billing

1-800-659-8299

Payment Plans

1-866-659-4140

Gas Leaks

1-800-513-8898

Marketing

1-800-762-8427

Web

www.socongas.com

Licenses

CT #S1-303125
Mech. 1111

Call Before You Dig

1-800-922-4455

Issue paid for by

Shareholders &
Ratepayers



Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

JOIN THE OPERATION!

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.



How we bring the gas to you

Natural gas can provide your home's energy needs, from heating your home to powering your appliances. Unlike fuel oil, it is there when you need it and won't run out. Unlike electricity, there are no visible power lines to indicate how the power gets to your home. Natural gas makes that trip by travelling through miles and miles of secure underground pipeline.

Natural gas supplies come from production fields primarily in the United States and Canada. High-strength steel pipelines act like interstate highways, moving huge

amounts of natural gas thousands of miles from these production areas.

Computerized systems tell pipeline companies where the gas is needed most, then find the most efficient way to get it there.

Interstate pipelines connect to local natural gas utility companies like Southern Connecticut Gas through facilities known as gate stations in which pipeline pressure is adjusted for local delivery through a network of distribution lines, or "mains." These mains are connected in grid patterns with strategically located shutoff valves, which allow pipeline maintenance without inconveniencing customers. Many gas companies purchase natural gas supplies during the summer and store it underground to help ensure that home-heating customers can be warm on even the coldest day.

Experienced technicians routinely inspect and maintain natural gas service lines and service crews are available to respond to emergencies 24 hours a day. Efforts like these make natural gas safe and reliable.

IMPORTANT REMINDER

Because gas pipelines are buried underground, it is critically important to call the statewide Call-Before-You-Dig hotline at 1-800-922-4455 at least two working days before you begin an excavation project. One call alerts our company and other utilities of the need to mark out the location of underground facilities near the excavation site. That keeps everyone safe and prevents costly damage that can result in severe financial penalties. For more information, visit cbyd.com

Conservation loans, tax credits help green up your home and cut fuel costs

Looking to make energy-saving improvements to your home to save energy and reduce your carbon footprint when the cold weather returns? Summer is a great time to get started. There are currently several programs available to help finance your projects.

AFFORDABLE LOANS



The Connecticut Housing Investment Fund (CHIF) offers below-market energy conservation loans for energy efficiency improvements. Call

800-992-3665 or 860-233-5165 or visit online at chif.org for more information.

TAX INCENTIVES



Federal tax credits for energy efficiency projects are available through the EnergyStar program at 30% of the project cost, with a \$1,500 cap. To learn more about the tax credits and what qualifies, visit the program Web site at energystar.gov and click on the "Tax Credits

for Energy Efficiency."

Seasonal service specials still available

Our two seasonal service specials are available through the end of August for residential customers. During this time, we will tune your furnace or boiler for a special price of only \$69 and also paint your gas piping for only \$50. (Piping maintenance on the customer's side of the meter is the responsibility of the gas user or property owner). Customers ordering both seasonal service specials at the same time get an additional \$6 price break. Connecticut sales tax applies.

These special seasonal service rates are available only until August 31, 2009. Certain restrictions may apply. Call 1-800-659-8299 to order or for more information.



No fee gas bill payment centers

No-fee gas bill payments for SCG customers may be made at these community locations:

Bridgeport: A&J Variety, 1323 Stratford Ave.; Bereket Deli, 4031 Main St.; Connecticut State Check Cashing, 2268 Fairfield Ave. & 164 Boston Ave.; East Main Jewelry & Check Cashing, 1743 East Main St.; Nutmeg Finance Corp., 2336 Fairfield Ave. & 522 Boston Ave.; United Check Cashing, 161 Boston Ave.; X-Bankers, 1245 Main St., 875 East Main St. & 966 Main St.

New Haven: American Cash Exchange, 403 Howard Ave.; Chec King, 191 Whalley Ave.; C-Town Supermarkets, 325 Ferry St., 482 Greenwich Ave., 630 Ella Grasso Blvd. & 156 Dixwell Ave.; Connecticut State Check Cashing, 2 Orange Ave. & 426 Whalley Ave.; Hall Benedict Drug Co., 767 Orange St.; Kimbi Market, 35 Kimberly Ave.; M&M Pawn Shop and Check Cashing, 188 Grand Ave. & 32 Howe Ave.; State Street Check Cashing, 1328 State St.; Visel's Pharmacy, 714 Dixwell Ave.; X-Bankers, 31 Church St.

East Haven: Alex Grocery, 418 Main St.; United Check Cashing, 689 Foxon Rd.

Milford: Shoprite Supermarket, 157 Cherry St.; Krauzser's, 631 Milford Point Rd.

Stratford: Connecticut State Check Cashing, 2200 Stratford Ave.; Krauszers, 20 Westchester Dr.

Hamden: CT State Check Cashing, 960 Dixwell Ave.; Krauzser's, 2008 Whitney Ave.

North Haven: Krauzser's, 59 Middletown Ave.

West Haven: Campbell's Deli & Grocery, 739 Campbell Ave.; Envios El Pueblito, 193 Boston Ave.; C&A Market, 1088 Orange Ave.; Express Pawn, 961 First Ave.; Grillo's Market, 137 Campbell Ave.; M&M Pawn Shop and Check Cashing, 38 Elm St.

Summer reminder

Going away on vacation this summer? You can save on your energy bill while you are away by turning down your gas water heater to either "Pilot" or the lowest setting. Please check the manufacturer's manual for more information. When you return from vacation, simply change the temperature setting back to where it was.

