

# News & views

SOUTHERN CONNECTICUT GAS

JULY 2010



## THE BEST WAY TO PAY!

Service/Billing

**1-800-659-8299**

Payment Plans

**1-866-659-4140**

Gas Leaks

**1-800-513-8898**

Marketing

**1-800-762-8427**

Web

[www.soconngas.com](http://www.soconngas.com)

Licenses

**CT #S1-303125**

**Mech. 1111**

Call Before You Dig

**1-800-922-4455**

Issue paid for by

**Shareholders &  
Ratepayers**

### Our online bill payment option gains in popularity

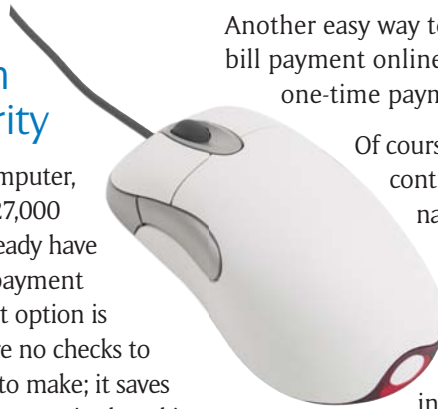
If you have access to a computer, discover why more than 27,000 natural gas customers already have signed up for our e-bill payment option. The e-bill payment option is convenient, since there are no checks to write nor telephone calls to make; it saves money, since no stamps are required; and it is also "green," since online bill payment is paper free, which saves a tree.

Signing up for the e-bill advantage is easy. Visit us on the web at [www.soconngas.com](http://www.soconngas.com) and follow the directions.

Another easy way to make a natural gas bill payment online is through our free one-time payment option.

Of course, customers may continue paying their natural gas bill by mail, using the envelope provided with the bill.

SCG customers also may make payment in person by visiting the various no-fee natural gas bill payment centers located throughout the community. A detailed list of these community locations appear periodically in this publication and also are listed on the SCG Web site.



**Operation Fuel, Inc.**

**WE'RE ALL PART OF THE OPERATION.**


**JOIN THE OPERATION!**

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.



## IMPORTANT REMINDER ABOUT SUMMER DIGGING PROJECTS

Because gas pipelines are buried underground, it is critically important to call the statewide Call-Before-You-Dig hotline at **1-800-922-4455** at least two working days before you begin an excavation project. One call alerts our company and other utilities of the need to mark out the location of underground facilities near the excavation site. This one call keeps everyone safe and prevents costly damage that can result in severe financial penalties. For more information, visit [cbyd.com](http://cbyd.com)



## TAKE A LOOK AT OUR SUMMER SERVICE SPECIAL!

## The green benefit

Finely tuned heating equipment not only burns natural gas more efficiently to help save customers money, but also helps minimize stack emissions that can contribute to global warming.

One great way to save on your fuel bill is to keep your natural gas heating equipment tuned to work as efficiently as possible.

This summer, SCG service technicians will tune up your furnace, boiler or water heater. A flat, **discounted** labor charge of **\$69<sup>00</sup>** for each tune up. (Normal cost for this service averages between \$75-\$125 per unit.) Additional labor or parts beyond the scope of the tune up require additional fees unless provided for under an SCG service plan. Service orders must be completed before September 30, 2010, to be eligible for the discounted labor rate. To schedule a summer tune up, call us at **1-800-659-8299**. Appointments are available Monday through Friday during normal business hours. Please visit us at [www.soconngas.com](http://www.soconngas.com) for additional information about our normal service rates.

## REBATES AVAILABLE FOR WATER HEATER UPGRADES\*

Looking to replace an old, leaky, inefficient water heater? There is no better time than now to do so. The Connecticut Recovery Appliance Rebate Program, funded by The American Recovery and Investment Act of 2009, is offering rebate incentives to encourage upgrading old inefficient water heaters with eligible high-efficiency ENERGY STAR-rated units. Eligible natural gas models are identified at right. Call 1-877 WISE USE or visit [www.ct.gov/opm/ApplianceRebates](http://www.ct.gov/opm/ApplianceRebates) for program details/rebate forms.



### Natural gas **storage** water heaters

REBATE LEVEL

**\$100**

for a natural gas unit with an ENERGY STAR rating of EF .62-.66

**\$200**

for a natural gas unit with an ENERGY STAR rating of EF .67 or greater



### Natural gas **tankless** water heaters

REBATE LEVEL

**\$250**

for a natural gas unit with an ENERGY STAR rating of EF .82 with electric ignition

\* Rebates available while funds last. Purchases must be made by Sept. 30, 2010 and rebate requests must be postmarked by Oct. 31, 2010. The American Recovery and Reinvestment Act of 2009 funds the program.