

News & views

SOUTHERN CONNECTICUT GAS

February
2010



Service/Billing
1-800-659-8299

Payment Plans
1-866-659-4140

Gas Leaks
1-800-513-8898

Marketing
1-800-762-8427

Web
www.soconngas.com

Licenses
CT #S1-303125
Mech. 1111

Call Before You Dig
1-800-922-4455

Issue paid for by
**Shareholders &
Ratepayers**



Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

JOIN THE OPERATION!

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.



IMPORTANT DATES

THE LAST DAY SCG residential natural gas customers can apply for state energy assistance benefits is Monday, **May 3, 2010**. If you need help with your gas bill payment, call your local community action agency as soon as possible to schedule an appointment to determine if you qualify. A list of agencies appears on the reverse side.

The last day a qualified SCG residential heating customer may apply for help from SCG's Matching Payment Plan (MPP) is Friday, April 30. Applicants must first be certified by energy assistance in order to participate in MPP. For more information about the MPP, call 1-866-659-4140.

Your service options

Natural gas equipment burns cleanly and efficiently. However, there are times when problems may occur unexpectedly and your equipment may need fixing. There are two ways to obtain service.

Service plans are still the best most economical way to guard against unexpected failure of your natural gas heating equipment. With a service plan, one price covers most parts and repair services. We offer several service plans which meet different needs. Call us at 1-800-659-8299 for more information about SCG service plans.

Pay as you go is another option. Our professional service staff will service and repair most natural gas equipment on an as-needed basis at competitive rates approved by the Department of Public Utility Control. Call us at 1-800-659-8299 for more information.

Stay informed

The Consumer Product Safety Commission (CPSC) hosts a Web site that provides timely information about any recalls that may occur pertaining to natural gas equipment and other household appliances. SCG customers are encouraged to visit the CPSC Web site periodically at <http://www.cpsc.gov>.



We love our gas fireplace!

A natural gas fireplace provides dependable, clean warmth with virtually no mess. Contact your local appliance or hearth dealer to learn more.



COLD WEATHER AND YOUR STOVE

YES, IT IS COLD OUTSIDE! But no matter how cold it gets, never use your stove or oven as a space heater. They are designed to cook your family's food not to heat your home. Using a range or oven as a heating unit is a dangerous practice that can put your family at risk. Use your appliances to do the job they were intended to do, and please teach your children to do the same. Your safety depends on it.



NO FEE NATURAL GAS BILL PAYMENT LOCALES

As a customer convenience, no-fee gas bill payments for SCG customers may be made at these community locations:

Bridgeport: A&J Variety, 1323 Stratford Ave.; Bereket Deli, 4031 Main St.; CT State Check Cashing, 2268 Fairfield Ave. & 164 Boston Ave.; East Main Jewelry & Check Cashing, 1743 East Main St.; Nutmeg Finance Corp., 2336 Fairfield Ave. & 522 Boston Ave.; United Check Cashing, 161 Boston Ave.; X-Bankers, 1245 Main St. & 875 East Main St.

New Haven: American Cash Exchange, 403 Howard Ave.; Chec King, 191 Whalley Ave.; C-Town Supermarkets, 325 Ferry St., 482 Greenwich Ave. & 156 Dixwell Ave.; CT State Check Cashing, 2 Orange Ave. & 426 Whalley Ave.; Express Latino #1, 266 Grand Ave.; Green's Cleaners, 233 Grand Ave.; Hall Benedict Drug Co., 767 Orange St.; Kimbi Market, 35 Kimberly Ave.; State Street Check Cashing, 1328 State St.; Visel's Pharmacy, 714 Dixwell Ave.; X-Bankers, 31 Church St.

East Haven: A&L Newsstand, 320 Main St.; United Check Cashing, 689 Foxon Rd.

Milford: Shoprite Supermarket, 157 Cherry St.

Stratford: CT State Check Cashing, 2200 Stratford Ave.; Krausz's, 20 Westchester Dr.

Hamden: CT State Check Cashing, 960 Dixwell Ave.; Krauszer's, 2008 Whitney Ave.

North Haven: Krauszer's, 59 Middletown Ave.

Orange: CT State Check Cashing, 153 Boston Post Rd.

West Haven: Campbell's Deli Grocery, 739 Campbell Ave.; Envios El Pueblito, 193 Boston Ave.; C&A Market, 1088 Orange Ave.; Express Pawn, 961 First Ave.; Grillo's Market, 137 Campbell Ave.

ADD-A DOLLAR PROGRAM SUPPORTS FUEL BANKS



Operation Fuel, Inc.
WE'RE ALL PART OF THE OPERATION

Operation Fuel, Inc. is a program designed to help families who earn slightly more than state energy assistance guidelines allow to pay their fuel bills and stay warm. Many of our customers support this program by adding an extra dollar to their monthly gas bill payment. Some also contribute higher amounts each month by asking us to bill them for a specific amount. If you wish to so, call us at 1-800-659-8299. This program is entirely voluntary.