

News & views

SOUTHERN CONNECTICUT GAS

APRIL 2010



Service/Billing
1-800-659-8299

Payment Plans
1-866-659-4140

Gas Leaks
1-800-513-8898

Marketing
1-800-762-8427

Web
www.soconngas.com

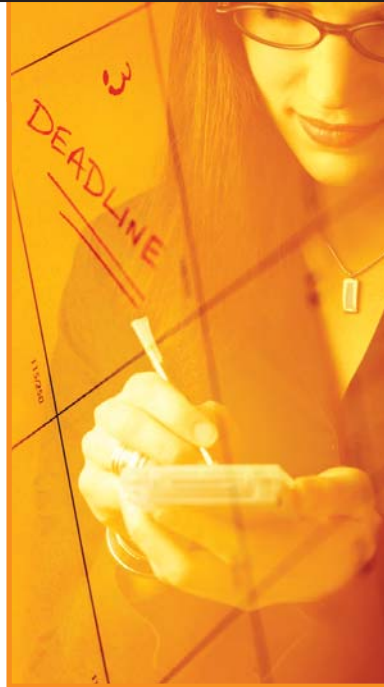
Licenses
CT #S1-303125
Mech. 1111

Call Before You Dig
1-800-922-4455

Issue paid for by
**Shareholders &
Ratepayers**

Service termination moratorium ends May 3

The state moratorium governing termination of natural gas service ends on Monday, May 3. Families who are having trouble paying their gas bill and who didn't sign up for energy assistance will need to call our customer relations center at 1-866-659-4140 to make a payment arrangement. We want to help you keep the gas on. Call now! For more information about how you can get help with your gas bill, and about other energy issues, contact INFOLINE by dialing 211.



YOUR RIGHTS

If you are faced with termination of service and wish to receive a copy of your rights as a customer of The Southern Connecticut Gas Company, please call our customer services department at 1-800-659-8299.

SUS DERECHOS

Si se enfrenta con la terminación del servicio y desea recibir una copia de sus derechos como cliente de La Compañía Southern Connecticut Gas, por favor llame a nuestro departamento de servicio al cliente al 1-800-659-8299.

La moratoria para cancelar el servicio finaliza el 3 de mayo

La moratoria estatal que regula la cancelación del servicio de gas finaliza el 3 de mayo. Las familias que tienen dificultad para pagar sus facturas de gas y no se hayan registrado para recibir la ayuda para el pago de energía tendrán que llamar al centro de servicio al cliente al 1-866-659-4140 para acordar una forma de pago. ¡llame ahora mismo! Para más información sobre cómo obtener ayuda para pagar su factura de gas y otros problemas relacionados con el uso de energía, marque el 211 para INFOLINE (Línea de Información).



Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

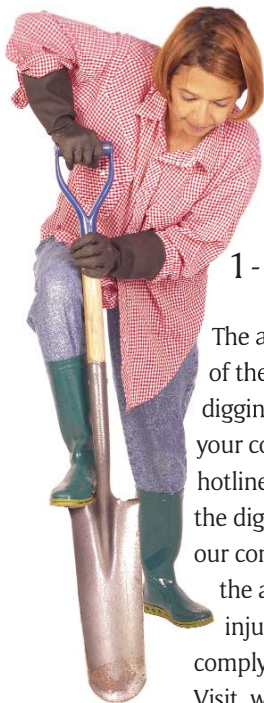
JOIN THE OPERATION!

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.



CALL BEFORE YOU

GET A JUMP ON HEATING SEASON



Dig

1-800-922-4455

The arrival of warm, spring weather also heralds the arrival of the excavation project season. If you are planning a digging project this spring, make sure that either you or your contractor calls the statewide Call-Before-You-Dig (CBYD) hotline at 1-800-922-4455 at least two working days before the digging starts, as required by law. This information allows our company and other utilities to mark out their facilities in the area being excavated. This one call helps prevent injuries and damage to underground facilities. Failure to comply may cause an accident and result in legal penalties! Visit www.cbyd.com for more information.

There's no better time than right now to schedule your annual heating system inspection. Your furnace has worked hard all winter, so it's important to get it ready to operate safely and at peak efficiency again next heating season. There is a charge for this service unless you have an SCG Select Comfort Plan. Call 1-800-659-8299 to schedule an inspection, to find out how you can purchase a Select Comfort Plan or to find out how to upgrade from the Basic Assurance Plan to the Select Comfort Plan.

THE e-bill ADVANTAGE

- No paper billing
- No need to write checks
- Saves on postage
- Helps keep bills current
- Easy signup, and free

Visit www.soconngas.com

For more information, call
1-800-659-8299

SCG SERVICE PLANS RENEW AUTOMATICALLY ON MAY 1

Customers with an SCG service plans will receive renewal notices sometime this month.

The current service plan year expires on Thursday, April 30.

Customers wishing to retain their service contracts need not take any action, since all the service plans renew automatically on May 1, 2010.

If you currently are not enjoying the benefits of an SCG service plan, call us today to discuss how our service plans can provide worry-free maintenance for your natural gas equipment.

